

Receiving Your Media Files

Here is how you will receive your photos, video, and floor plans after your shoot.

Photos

Your photos will be delivered via WeTransfer, a free file-sharing service. You will have a 3-day window to download your files, so please download them promptly after receiving the link.

Your download will include two folders:

- **HDR Folder** – High-resolution images, ideal for printing, websites, and marketing materials.
- **MSL Folder** – Images pre-sized for MLS submissions. No resizing needed. Also great for social media, email, and texting.

We recommend downloading your photos to a laptop or computer. If you prefer to use a mobile device, the WeTransfer app is available for iPhone and iPad.

If you need your photos delivered by a different method, just let us know — we are happy to accommodate.

Video

Your video will be delivered in two ways:

- **WeTransfer download** – A .mov file, typically around 250 MB, sent via WeTransfer for you to save locally.
 - **Vimeo link** – A shareable link and embed code for the hosted video on Vimeo. Use this to add the video to your website or share it directly with clients via email.
-

Floor Plans

Floor plans will be emailed to you directly as PDF files.

Questions? Reach out anytime — we are here to help.